



Client Drive Requirements

Spectra permits clients to supply their own media for transfers as a cost savings courtesy (solely at the risk of the client). There is no extra charge for this courtesy if the “**Mandatory Drive Requirements**” below are followed. We require fully compatible drives that will allow us to complete your job in a timely manner without incurring extra cost or delays.

Spectra does not provide a guarantee or warranty on scans when using customer supplied media. When using a client drive, files will normally be purged from Spectra's server immediately after a file transfer has been completed. Only new drives purchased directly from Spectra provide a scan/drive warranty with a 30 day recovery safety-net in case of drive failure.

If you wish to supply your own drive, optional file vaulting service may be purchased separately with rates starting at just 25.00. File vaulting will maintain your files on our server for 30 days (similar to what is offered with new drives we sell) in case the files on your drive are accidentally deleted, damaged or lost in transit. If you wish to have your files vaulted please let us know in advance!

To avoid additional service charges we require that you include a drive that adequately conforms to all of the following requirements. Please read carefully below:

Mandatory Drive Requirements

1. Submission A drive filling the requirements bellow must be included when film is submitted for services. We do not hold film or maintain customer files on our server until a suitable drive can be delivered. Nor do we exchange new drives for replacement drives purchased elsewhere. If a suitable drive is not submitted with film, we will supply a nonrefundable, quality drive billed at Spectra's current list price to avoid workflow delays. Retaining a reliable drive on standby is critical to completing jobs with speed and efficiency while allowing limited server storage to be cleared for new clients.

2. Compatibility Drive must be formatted partition-free as Windows exFAT, NTFS or Mac OS extended – journaled and compatible with Mac OSX 10.6.8 operating system. Windows FAT32 formatting is unacceptable due to limits on individual file size. Improperly formatted drives will incur a 25.00 reformatting fee!

3. Connectivity Any required data cable, power cord or external power supply must be included. Data cable must plug into a standard USB 3.0 type A or USB-C host connection. Drive must be plug and play (no software requirement). Any required power supply must plug into a US standard 60Hz 120V wall socket.

4. Specifications Reasonable write speeds are needed for expedient job delivery while helping to reduce download queue times for other clients. With this in mind, customer drives (preferably SSD) must be capable of at least 500 MB/s write speed. An hourly data management fee will be assessed for any drive that falls below this speed threshold. Additional fees will also apply if a customer drive lacks adequate storage or fails to function properly.